



# INCREASE NOTICE

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At Citizens, we are committed to providing high-quality, reliable broadband services. Earlier this year, the Federal Communications Commission (FCC) set new minimum standards for broadband speeds.

To meet the new requirements of at least 100Mbps download and 25Mbps upload speeds, Citizens will be eliminating the 50Mbps download and 25Mbps upload package. Subscribers will be upgraded to the 100Mbps download and 100Mbps upload speeds for an additional \$10.00 per month. The price increase will appear on your December statement for your January service.

Please see back for new speeds and prices. If you have any questions, please contact us by phone at 715.237.2605 or by email at [customercare@citizens-connected.com](mailto:customercare@citizens-connected.com).

# CITIZENS CONNECTED SERVICES & PRICING



## FIBER-FAST INTERNET PACKAGES

MANAGED WIFI SERVICE INCLUDED IN EVERY PACKAGE\*

SCAN HERE TO SEE MORE  
PACKAGE INFORMATION:



### PICK YOUR PACKAGE:

100Mbps/100Mbps  
1Gbps/1Gbps

Activation Fees  
Installation per Occurrence\*

### INTERNET ONLY:

\$ 74.99/mo  
\$ 79.99/mo

\$ 99.99  
\$ 40.00

### DOUBLE PLAY: W/VIDEO W/VOICE

Not Available Not Available  
\$ 69.99/mo \$ 59.99/mo

\$ 29.99 \$ 29.99  
\$ 40.00 \$ 40.00

### TRIPLE PLAY:

Not Available  
\$ 59.99/mo

\$ 29.99  
\$ 40.00

### WIFI ROUTERS:

Gigaspire \$10.00/mo  
U4m Mesh \$7.00/mo  
All-In Option \$24.99/mo

All-In Option includes Gigaspire, up to  
(3) U4m Mesh units, and when  
available Protect IQ & Experience IQ

WiFi Router included with  
GIG Packages

\*Some Terms & Conditions apply.